

NEIGHBOURHOOD LINK SUPPORT SERVICES AT A GLANCE

SENIORS

ADULT DAY PROGRAM

Promotes physical and emotional health for seniors.

AKWASTI PROGRAM

Independence for the frail.

CLIENT INTERVENTION

Crisis intervention and counselling.

RESPIRE SERVICE

Relief for caregivers.

SECURITY CHECKS

Daily calls to seniors on their own.

STROKE RECOVERY GROUP

Assists with conversation, exercise, safety and nutrition.

SUPPORTIVE HOUSING

In-home assistance and recreational.

CHINESE PROGRAMS

Recreational and cultural activities in Cantonese and Mandarin.

CONGREGATE DINING

Home-cooked meals to promote well-being and social opportunities.

TRANSPORTATION

Driven to essential appointments.

COMMUNITY

PARTNERS FOR ACCESS AND IDENTIFICATION

Birth certificates, health cards and SIN cards for the homeless.

ACTION FOR NEIGHBOURHOOD CHANGE

Works with residents to create strong, engaged communities.

FRIDAY FRIENDS

Outings for young adults with Down Syndrome.

FRIENDLY VISITING

Volunteers make visits to seniors.

COMMUNITY DINNER

Home-cooked dinners for up to 100 guests weekly.

INCOME TAX CLINIC

Tax services for newcomers, seniors, youth and those with low income.

CANADIAN AFRICAN CENTRE

Afro-centric volunteer opportunities, networking and access to resources.

NEWCOMERS

NEWCOMER SUPPORT

Assists with integration into Canada.

NEW KNOWLEDGE, NEW SKILLS

Six-week program with a focus on job-search for newcomers.

EMPLOYMENT

RESOURCE & INFORMATION AREA

Job-search library and access to internet, photocopying and resources.

EMPLOYMENT WORKSHOPS

Coaching in office software, resume writing and hidden job market.

EMPLOYMENT COUNSELLING

One-on-one counselling on training programs and workshops.

JOB DEVELOPMENT

Community partnerships and liaison with employers to integrate clients into workforce.

CAREER EXPLORATION

One-week program to investigate different career options.

AGE WORKS

One-week program to assist job seekers aged 40+.

HOUSING

JEAN DUDLEY HOUSE

10-bedroom rent-geared-to-income facility for seniors.

CECELIA MURPHY BUILDING

174-unit rent-geared-to-income facility for seniors.

COMMUNITY LINK HOUSE

24-unit apartment facility for the previously homeless or marginally housed.

NORM HOUGHTON COMPLEX

106-unit rent-geared-to-income complex for independent seniors.

CHILDREN & YOUTH

YOUTH OPPORTUNITIES

Four-week pre-employment and life skills training directed towards today's labour market.

KICK START DROP-IN CLUB

After school and summer program offering homework assistance, mentoring and leadership development.

YOUTH OUTREACH WORKERS

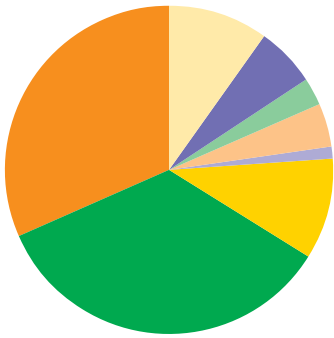
Resources, initiatives, and community programs to help youth succeed.



NEIGHBOURHOOD LINK
SUPPORT SERVICES

YEAR AT A GLANCE

(based on 2010 statistics)



Employment	9.84%
Youth	5.88%
Community	2.72%
Homelessness	4.28%
Newcomers	1.18%
Administration	9.96%
Housing	34.53%
Seniors	31.61%



 **30,687**
Total meals served

 **13,687**
Trips made by 664 seniors

 **27,421**
Total hours donated by
734 volunteers

 **12%**
Staff with more than 15
years with NLSS

 **77%**
Clients accessing our
employment services who
have found employment

 **429**
Total people housed

**A QUICK
GLIMPSE
AT WHAT
WE DO**



NEIGHBOURHOOD LINK
SUPPORT SERVICES

20,205
Total hours of programming attended by **296** youth

NEIGHBOURHOOD LINK